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Online Payments [1]

The Wichita Falls Public Library provides the ability to securely pay fines and fees on your library account via credit card for most library customers. This SmartPay [2] system uses your library card number and PIN number to retrieve details of your current fines and fees, allows you to select the items to pay, and securely charges your credit card.

Privacy

The Wichita Falls Public Library is committed to the protection of all Library customers? rights to privacy in the use of Library resources and discloses customer information to the customer only. Records of customer transactions are kept only as long as is required to collect administrative statistics and then are erased. Library records will only be disclosed under court order, subpoena, or warrant as outlined in the state statute, Texas Government Code, Section 552.124 and the surveillance provisions included in The USA PATRIOT ACT (Public Law 107-56).

Refunds

The price of lost items will be refunded within 3 months of payment as long as the item is returned in good condition with a copy of the paid receipt. The processing fee will not be refunded. Refunds will be given by check from the City of Wichita Falls.

Convenience Fee

There will be a **$1.00 convenience fee** added to each credit card payment transaction.

Additional information

- Please do not charge amounts under $2.00.
- Visa, MasterCard and Discover are accepted.
- The fines and fees will be cleared automatically during the payment process.
- A failed transaction may leave a pending charge on your account. These " pre-authorized " amounts normally clear within 24 hours.

Contact Wichita Falls Public Library for any questions or concerns regarding the SmartPay system.

When you click on the button "Click here to go to SmartPay" you will be leaving the Wichita Falls Public Library website and directed toSmartPay,[2] an online resource to pay Library Fines and Fees. Please be aware that policies that apply to the Library and its website may not be the same as the terms of use for other websites. Technical requirements and services are the sole responsibility of SmartPay. By proceeding you agree to accept and assume all risks and responsibilities for the losses and damages that may arise from your use ofSmartPay[2] and release the Wichita Falls Public Library from all liability.

Click here to go to SmartPAY [2]

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Mon-Wed 9-8, Th 9-5:30, Fr 9-5, Sat 10-2:30

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Links:
[1] http://wfpl.net/about/onlinepayments
[2] https://wichitafalls.smartpay-webpay.com/scripts/smartpay/smartpay.dll